

Dear All,

As you may be aware we have been developing a Talk Community Covid Response where we are sending every household in Herefordshire (88k) a letter focussed on the vulnerable people and the support they will need outside of their existing network, which is due to land on doorsteps today and Wednesday, which I have attached for those who have not received a copy.

We have a central coordination centre with a dedicated telephone line for vulnerable people, volunteers and community organisations/leaders to contact us and we will then link them back into the community organisations. There is already some fantastic community responses happening and the council can support the infrastructure through this response and provide community resilience.

We have now allocated council staff to be deployed in every ward to act as link workers to support communities and the parishes, I have attached the spreadsheet that shows the names and contact details of the link workers. I have password protected this information which I will forward in a separate email, but please only use the contact information for the covid operation. I am briefing all link workers in the morning and will be requesting that they contact the key community leaders/coordinators in their wards and parishes. I have also attached a useful information document which provides links to some key information which may support your role in the community.

The central telephone coordination line and online forms are now live and we will be forwarding the information that we gather about the vulnerable individuals and the volunteers to the link workers every day at 12pm, 4pm and 8pm. They will then work with the community leaders/organisations to review the support needed and link in the response.

I intend to provide weekly updates to you on the planning and developments with the Talk Community Covid Response, but please feed in any information you need to support your communities during this time.

Important information

People wishing to volunteer can register and vulnerable people needing support can register on the following link: <https://www.herefordshire.gov.uk/covid19help>

Talk Community Covid Response telephone number: **01432 260027**

Email address talkcommunitycovidresponse@herefordshire.gov.uk

Kind Regards

Herefordshire.gov.uk 

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